



Concierge Services*

United States and Canada – Executive Card and Executive Explorer Only

Concierge Services 800.895.8518
or
call collect outside the U.S. 804.965.8400

Concierge Services* offers you information and recommendations 24x7x365 on valuable travel and entertainment services while you are home or away. Below are services available to you:

Entertainment Planning

- Assistance with restaurant reservations or booking reservations on your behalf
- Make reservations or provide tee time information on golf courses and/or resorts, including information about number of holes, golf pro name, etc.
- Provide assistance in obtaining tickets to theatre, museums, concerts, sporting events and other entertainment information
- Provide information on leisure tours, tennis courts, fitness clubs and shopping locations

Travel Information and Assistance

- Flight, hotel and car rental reservations
- Pre-trip information for major destinations:
 - International currency, exchange rates, ATM locations, vaccination requirements, visa/passport requirements, local weather and much more
 - Local sights/attractions, exhibitions, festivals, museums, holidays and other tourist information in the area where you are traveling

Business Services:

- Provide emergency translation services
- Locate and arrange for business equipment rentals and meeting facilities
- Relay protocol and etiquette information

Specialty Services:

- Information on and make arrangements for gifts (gift baskets, balloons, wines/liquor and flowers) and gourmet foods (gourmet baskets, fruit baskets, chocolate and candy)
- Undertake specialty research and specialty shopping requests by utilizing all available resources
- Place a reminder telephone call or send a email at any specified time period requested

To learn more about Concierge Services*, contact us at 800.895.8518 or call collect outside the U.S. at 804.965.8400

*Certain restrictions and limitations apply. The costs for goods and services purchased through Concierge Service are the cardholder's responsibility.